

A Workplace Toolkit

Family Violence Services and Resources



Family Violence

It's Your Business

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Family Violence Services and Resources

Some Province-wide Services and Resources in New Brunswick

Emergency: 911

Chimo Help Line: 1-800-667-5005

Child Protection

After Hours Emergency: 1-800-442-9799

Toll Free: 1-888-99-ABUSE

Fredericton Sexual Assault Crisis

506-454-0437

Muriel McQueen Fergusson Centre
for Research on Family Violence

506-453-3595

New Brunswick Legal Aid

506-451-1459 OR 506-451-1424

Muriel McQueen Fergusson Foundation:

506-472-5085, 1-888-673-6633 (MMFF)

Public Legal Education and Information

Service of New Brunswick

506-453-5369, 1-888-236-2444

This chart is adapted with permission of Public Legal Education and Information Service of New Brunswick. It identifies some services available to victims of abuse including transition houses for women. It is divided by RCMP Policing Districts. Add other services that you know about in your area. For more services see the New Brunswick Directory of Services for Victims of Abuse at www.gnb.ca/0037/report/Directoryeng.pdf (English) or [Répertoire des services aux victimes de mauvais traitements au Nouveau-Brunswick www.gnb.ca/0037/report/Directoire.pdf](http://www.gnb.ca/0037/report/Directoire.pdf) (French).

| RCMP District 1 Grand Manan St. Andrews (municipal) St. George St. Stephen | RCMP District 2 Chipman Gagetown McAdam Minto Oromocto Stanley | RCMP District 3 Hampton Sussex Westfield |
|---|---|---|
| DOMESTIC LEGAL AID Saint John - 693-1995 | DOMESTIC LEGAL AID Fredericton - 453-2015 | DOMESTIC LEGAL AID Saint John - 693-1995 |
| COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Saint John - 634-8295 Mental Health: Saint John - 658-3737 St. Stephen - 466-7380 Grand Manan - 662-7091 St. George - 755-4044 | COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Fredericton - 458-8211 Mental Health: Fredericton - 453-2132 | COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Saint John - 634-8295 Mental Health: Sussex - 432-2090 Saint John - 658-3737 |
| SOCIAL ASSISTANCE Saint John - 866-441-4341 St. Stephen - 866-441-4341 | SOCIAL ASSISTANCE Fredericton - 866-444-8838 Minto - 327-7000 | SOCIAL ASSISTANCE Sussex - 866-441-4341 Saint John - 866-441-4341 |
| VICTIM SERVICES Saint John - 658-3742 St. Stephen - 466-7414 | VICTIM SERVICES Fredericton - 453-2768 Burton - 357-4035 | VICTIM SERVICES Saint John - 658-3742 |
| TRANSITION HOUSES/ SHELTERS Hestia House (Saint John) - 634-7571 Fundy Region Transition House (St. Stephen) - 466-4485 | TRANSITION HOUSES/ SHELTERS Women in Transition (Fredericton) - 459-2300 Gignoo House (Native Women) (Fredericton) - 458-1224 1-800-565-6878 | TRANSITION HOUSES/ SHELTERS Sussex Vale Transition House (Sussex) - 432-6999 Hestia House (Saint John) - 634-7571 |

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| RCMP District 4 Cap-Pelé (municipal) Port Elgin Sackville Shediac | RCMP District 5 Baie-Sainte-Anne (summer) Boucouché Richibucto Rogersville | RCMP District 6 Blackville Doaktown Sunny Corner | RCMP District 7 Florenceville Woodstock |
|--|--|--|--|
| DOMESTIC LEGAL AID Moncton - 856-2305 | DOMESTIC LEGAL AID Miramichi - 627-4455/627-4456 Moncton - 856-2305 | DOMESTIC LEGAL AID Miramichi - 627-4024 | DOMESTIC LEGAL AID Woodstock - 328-8127 Fredericton - 453-2015 |
| COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Moncton - 857-3258 Mental Health: Moncton - 856-2444 | COUNSELLING SERVICES/ MENTAL HEALTH Mental Health: Richibucto - 866-662-1166 Miramichi - 866-662-1166 Kent Family Violence Prevention Centre - 743-5449 | COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Fredericton - 458-8211 Mental Health: Fredericton - 453-2132 Miramichi - 778-6111 | COUNSELLING SERVICES/ MENTAL HEALTH Mental Health: Woodstock - 325-4419 Fredericton - 453-2132 Perth - 273-4701 |
| SOCIAL ASSISTANCE Shediac - 866-426-5191 Sackville - 866-426-5191 | SOCIAL ASSISTANCE Miramichi - 866-441-4246 Richibucto - 523-7616 Shediac - 533-3333 | SOCIAL ASSISTANCE Miramichi - 627-4001 Fredericton - 866-444-8838 | SOCIAL ASSISTANCE Woodstock - 325-4413 Perth - 273-4724 Fredericton - 866-444-8838 |
| VICTIM SERVICES Moncton - 856-2875 Boucouché - 743-7251 Beauséjour Family Crisis Resource Centre - 533-9100 | VICTIM SERVICES Miramichi - 627-4065 Richibucto - 523-7150 Boucouché - Saint Anne 743-5449 | VICTIM SERVICES Miramichi - 627-4065 Fredericton - 453-2768 | VICTIM SERVICES Woodstock - 325-4422 Fredericton - 453-2768 |
| TRANSITION HOUSES/ SHELTERS Crossroads for Women (Moncton) - 853-0811 | TRANSITION HOUSES/ SHELTERS Miramichi Emergency Shelter for Women - 622-8865 Crossroads for Women (Moncton) - 853-0811 Serenity House (Sainte-Anne-de Kent) - 743-1530 | TRANSITION HOUSES/ SHELTERS Miramichi Emergency Shelter for Women - 622-8865 | TRANSITION HOUSES/ SHELTERS Sanctuary House (Woodstock) - 325-9452 |

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| RCMP District 8 Caraquet Lamèque Neguac Shippagan (municipal) Tracadie-Sheila | RCMP District 9 Bathurst Belledune Campbellton Saint-Quentin | RCMP District 10 Perth-Andover Plaster Rock Rivière-Verte Saint-Léonard | RCMP District 11 Codiac Regional Hillsborough Irishtown Petitcodiac |
|---|--|---|--|
| DOMESTIC LEGAL AID Bathurst - 546-5010 Miramichi - 622-1061 | DOMESTIC LEGAL AID Bathurst - 546-5010 Campbellton - 753-6453 | DOMESTIC LEGAL AID Edmundston - 735-2028 Woodstock - 328-8127 | DOMESTIC LEGAL AID Moncton - 856-2305 |
| COUNSELLING SERVICES/ MENTAL HEALTH Services à la famille: Caraquet - 727-1866 Mental Health: Caraquet - 726-2030 Miramichi - 778-6111 Tracadie - 394-3760 Shippagan - 336-3367 | COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Bathurst - 546-3305 Campbellton - 753-4161 Mental Health: Bathurst - 547-2110 Campbellton - 789-2440 Restigouche Family Crisis Interveners Campbellton - 759-6683 | COUNSELLING SERVICES/ MENTAL HEALTH Mental Health: Edmundston - 735-2070 Perth-Andover - 273-4701 Grand Falls - 475-2400 | COUNSELLING SERVICES/ MENTAL HEALTH Family Services: Moncton - 857-3258 Mental Health: Moncton - 856-2444 Moncton - Help-24- Au Secours - 857-4357 |
| SOCIAL ASSISTANCE Caraquet - 866-441-4149 Shippagan - 866-441-4149 Tracadie - 866-441-4149 Miramichi - 866-441-4149 Neguac - 866-441-4246 | SOCIAL ASSISTANCE Bathurst - 866-441-4341 Campbellton - 866-441-4341 Kedgwick - 866-441-4245 | SOCIAL ASSISTANCE Edmundston - 866-441-4249 Perth-Andover - 273-4724 Grand Falls - 866-441-4249 | SOCIAL ASSISTANCE Sackville - 364-4084 Moncton - 856-2414 |
| VICTIM SERVICES Tracadie - 394-3690 Miramichi - 627-4065 Bathurst - 547-2924 | VICTIM SERVICES Bathurst - 547-2924 Campbellton - 789-2388 | VICTIM SERVICES Edmundston - 735-2543 Grand Falls - 473-7706 | VICTIM SERVICES Moncton - 856-2875 |
| TRANSITION HOUSES/ SHELTERS Accueil Sainte-Famille (Tracadie) - 395-1500 Miramichi Emergency Shelter For Women - 622-8865 | TRANSITION HOUSES/ SHELTERS Passage House (Bathurst) - 546-9540 Maison Notre Dame (Campbellton) - 753-4703 | TRANSITION HOUSES/ SHELTERS L'Éscale Madavic (Edmundston) - 739-6265 | TRANSITION HOUSES/ SHELTERS Crossroads For Women (Moncton) - 853-0811 |

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Family Violence Resources in New Brunswick

TRANSITION HOUSES/SHELTERS

A transition house is a safe place for abused women and their children to get away from abuse at home. The staff at the transition house can provide counselling and give her information about legal options and social services. Transition houses are open 24 hours every day, seven days a week. An abused woman and her children can stay there free of charge for about one month. Staff at the transition house can help her through a time of crisis. She can call the transition house and get advice, support and referrals over the phone even if she does not plan to go there. They do not need to know her name. Also most shelters

will schedule appointments for women who just need to come in and talk. Anyone can call a shelter to get information - male and female. If you are a supporter, relative, friend, co-worker, or even supervisor of someone you feel is in a dangerous situation and you don't know how to be helpful, you can call your shelter and explain what your concerns are and they can help you come up with the best response possible - even if you want to remain anonymous. Shelters also provide education to their local community, so if you would like to learn more, contact them directly to arrange a presentation.

Passage House
P.O. Box 1284, Bathurst, NB E2A 4J1
506.546-9540

L'Éscale Madavic
P.O. Box 411, Stn. Main
Edmundston, NB E3V 3L1
506.739-6265

Maison Notre-Dame
P.O. Box 158, Campbellton, N.B E3N 1G4
506.753-4703

Women in Transition House Inc.
P.O. Box 1143, Fredericton, NB E3B 5C2
506.459-2300

Crossroads for Women Inc.
P.O. Box 1247, Moncton, NB E1C 8P9
506.853-0811

Miramichi Emergency Shelter for Women
P.O. Box 249, Miramichi, NB E1V 3M3
506.622-8865 (crisis)
506.662-8861 (office)

Hestia House
P.O. Box 7135, Station A, Saint John, NB E2L 4S5
506.634-7570 (hot line)
506.634-7571 (office)
506.632-5616 (outreach services)

Fundy Region Transition House
P.O. Box 73, St. Stephen, NB E3L 2W9
506.466-4485

Serenity House
P.O. Box 511, Saint-Anne-de-Kent, NB E4S 5G2
506.743-1530

Sussex Vale Transition House
P.O. Box 4862, Sussex, NB E4E 5L9
506.432-6999 (hot line)
506.433-1649 (office)

L'Accueil Sainte- Famille Inc.
P.O. Box 3685, Main Office,
Tracadie-Sheila, NB E1X 1G5
506.395-1500

Sanctuary House
P.O. Box 4294, Woodstock, NB E7M 6B7
506.325-9452
1-866-247-0286 (toll-free)

Gignoo Transition House Inc.
P.O. Box 3385, Station B,
Fredericton, NB E3A 5H2
506.458-1224
1-800-565-6878 (toll-free)

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WEBSITE RESOURCES

These are just a few of many informative and interesting web sites dealing with family violence related issues and abuse prevention. Many of them include links to other valuable sites.

New Brunswick Provincial

Caring Partnerships: Communities against Family Violence
<http://www.violencepreventionnb.org>

Public and Legal Education and Information Service of New Brunswick
<http://www.legal-info-legale.nb.ca>

New Brunswick Coalition of Transition Houses
<http://saintjohn.cioc.ca/start.asp>

Making Waves
<http://www.mwaves.org>

Muriel McQueen Fergusson Centre for Family Violence Research
<http://www.unbf.ca/arts/CFVR/>

Muriel McQueen Fergusson Foundation
<http://www.mmff.ca>

New Brunswick Human Rights Commission
<http://www.gnb.ca/hrc-cdp/index-e.asp>

New Brunswick Health and Safety Commission
<http://www.whscc.nb.ca>

New Brunswick Advisory Council on the Status of Women
<http://www.acswccf.nb.ca/english/acsw1.asp>

Women's Issues, Executive Council, Government of New Brunswick
<http://www.gnb.ca/0012/Womens-Issues/index-e.asp>

RCMP - J- Division
http://www.rcmp-grc.gc.ca/nb/index_e.htm

National/International/ Other Provinces

National Clearinghouse on Family Violence
Health Canada
<http://www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/>

Education Wife Assault
<http://www.womanabuseprevention.com>

National Crime Prevention Strategy
<http://www.ps-sp.gc.ca/prg/cp/ncps-en.asp>

Alliance of Five Research Centres
<http://www.uwo.ca/violence/html/alliance.htm>

B.C. Institute Against Family Violence
<http://www.bcifv.org/>

Provincial Association of Transition Houses of Saskatchewan (PATHS)
<http://www.abusehelplines.org/>

Canadian Red Cross Abuse Prevention
<http://www.redcross.ca/article.asp?id=000294&tid=001>

Canadian Relocation Systems Abusive Issues
<http://relocatecanada.com/abusive.html> (Multilingual)

Canadian Health Network
<http://www.canadian-health-network.ca>

National Aboriginal Circle Against Family Violence (NACAFV)
<http://www.nacafv.ca/>

Law and Abused Women
<http://www.violetnet.org/>

Law and Abused Immigrant Women
<http://www.rosenet-ca.org/> (Multilingual)

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White Ribbon Campaign
<http://www.whiteribbon.ca/default.asp>

Shelternet
<http://www.shelternet.ca/splashpage.cfm>

Metrac Metropolitan Action Committee
on the Violence against Women and Children
http://www.metrac.org/new/stat_sta.htm

Workplace Violence
http://www.opm.gov/Employment_and_Benefits/WorkLife/OfficialDocuments/handbooksguides/WorkplaceViolence/index.asp

Men are victims too
http://www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/maleabuse_e.html

University of Minnesota Violence
and the Workplace
<http://www.mincava.umn.edu/workviol.asp>

Centre of Excellence for Child Welfare
<http://www.cecw-cepb.ca/>

TELEPHONE RESOURCES

National Business Action on Crime Prevention
Toll Free: 1-877-302-6272

National Clearinghouse on Family Violence
Health Canada
Toll Free: 1-800-267-1291
TDD Toll Free: 1-800-561-5643
Fax: 1-604-734-0484 (Bilingual)

Canadian Resource Centre for Victims of Crime
Toll Free: 1-877-232-2610
Fax: (613) 822-4904

New Brunswick Victim Services Program
Tel.: (506) 453-3992
Fax: (506) 453-7481
Direct Line: (506) 444-4856

Chimo Help Line (NB)
Toll Free: 1-800-667-5005

VIDEO RESOURCES

There are many excellent videos available dealing with woman abuse, dating violence, senior abuse, child abuse and family violence generally. Here are some places where you can borrow family violence videos for workplace information sessions:

Public Legal Education and Information Service of New Brunswick
Video lending Library
A large selection of family violence videos for loan as well as some materials for sale.
Address: P.O. Box 6000, Fredericton, NB, E3B 5H1
Tel: (506) 453-5369
Fax: (506) 457-7899
Email: pleisnb@web.net
www.legal-info-legale.nb.ca

National Film Board of Canada
Toll Free: 1-800-267-7710
<http://www3.nfb.ca/splash/splash.php>
(Bilingual)

National Clearinghouse on Family Violence Health Canada
Preventing family violence (11th Edition)
Video Catalogue
A catalogue of Canadian videos on family violence for the general public and for professionals working in the field. Collaboratively distributed by the National Clearinghouse on Family Violence and the National Film Board of Canada. Titles are listed alphabetically under four subject headings: Child Abuse, Child Sexual Abuse, Woman Abuse and Abuse of Older Adults. May obtain closed captioned titles designated by the letters CC and symbol HL. Contact information for the National Film Board and all public libraries/organizations across Canada that loan titles from this collection. You may purchase a video by contacting the distributor listed on each synopsis under "Purchase inquiries".
http://www.hc-sc.gc.ca/hppb/familyviolence/html/fvvideocatalog_e.html
Address: Jeanne Mance Building Tunney's Pasture
1907D1 Ottawa, Ontario K1A 1B4
Toll free: 1-800-267-1291
Toll free FaxLink: 1-888-267-1233
TTY toll free: 1-800-561-5643

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New Brunswick Human Rights Commission

The Commission has a number of free resources including pamphlets and videos. You can order on line at <http://www.gnb.ca/hrc-cdp/index-e.asp>
Address: P.O. Box 6000, Fredericton, NB
Canada E3B 5H1
Phone: (506) 453-2301 (Fredericton & out-of-province calls)
or 1-888-471-2233 (toll-free in N.B.)
Fax: 506-453-2653
TDD: 506-453-2911
E-mail: hrc.cdp@gnb.ca

Kinetic Video

2004 Social Video/DVD Catalogue
Distributors of educational and training audio/visual resources to organizations and institutions in the health, social, addictions, business and educational fields. You can purchase videos covering a wide range of social issues, including "domestic violence and abuse". The Social catalogue is available on the web site kineticvideo.com or 1-800-263-6910.

PUBLICATIONS

Dickman, Fred, Challenger, Robert B., Emener, W.G., and Hutchison, W.S. (1988). *Employee Assistance Programs: A Basic Text*, Springfield, ILL: Charles C. Thomas.

Labig, C.E. (1997). *Preventing Violence in the Workplace*, NY, NY: Amacom.

Mighty, Joy E. and Leach, Lori E. (eds) (1997). *Cutting Deep: Workplace Stress and Family Violence in a Climate of Downsizing*, Fredericton, NB: Muriel McQueen Fergusson Centre for Family Violence Research.

VandenBos, Gary R. and Elizabeth Q. Bulatao (eds.) (1997). *Violence on the Job*, Washington, DC: American Psychological Association.

Best Practices for Workplace Promotion of Violence Prevention (2001). Published by the Province of Prince Edward Island, Charlottetown, Prince Edward Island.
http://www.gov.pe.ca/photos/original/hss_violprevent.pdf (English)

Family Violence in Canada: A Statistical Profile. Published by the Canadian Centre for Justice Statistics, Statistics Canada, Ottawa, Ontario.
<http://www.statcan.ca/english/freepub/85-224-XIE/free.htm> (Bilingual)

A Better World for Women: Government Response to the Minister's Working Group on Violence Against Women (2001). Published by the Province of New Brunswick Status of Women, Fredericton, New Brunswick.
<http://www.gnb.ca/0037/report/e-response.pdf> (English)